

Lorelle Beth Jobs

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Communication & Journalism Dept.
Seattle Pacific University
Marston 210
Seattle, WA 98119
(206) 281-2128
ljabs@spu.edu

Education

Ph.D. Speech Communication; June, 1997

Areas of expertise: Organizational Communication
Ethnography of Speaking
University of Washington – Seattle, Washington

M.S. Industrial Engineering; Minor: Statistics, June, 1988
Oregon State University -- Corvallis, Oregon

B.S. Physical Sciences; December, 1986
Oregon State University -- Corvallis, Oregon
Concentrations: Statistics, Chemistry, Mathematics

Instructional Experience

Seattle Pacific University (September, 2000 to present)

Teaching Experience

Assistant Professor Communication and Journalism Dept. (September, 2001 to 2007)

Step Increase to Assistant Professor 4 (September, 2006)

Associate Professor Communication and Journalism Dept. (2007 to present)

Teach communication courses including: Organizational Communication (COM 4265), Conflict Management (COM 3160), Cultural Communication (COM 4180/6180), Communication Theory (COM 3001), Small Group Communication (COM 2227), Public Speaking (COM 1321), Interpersonal Communication (COM 1101) and University Seminar: Missions and Ministry: Culture and Communication (USEM 1000). Have also directed several internships (COM 4940) and independent studies including Advanced Interpersonal Communication (COM 4142).

Visiting Professor Communication and Journalism Dept (Sept, 2000 to August, 2001)

Taught Organizational Communication (COM 4265), Speaking before Groups (COM 1321), Interpersonal Communication (COM 1101) and Small Group Communication (COM 2227).

Service to Seattle Pacific University

Participating as interviewer for pre-med/dental interviews (March, 2007 to present)

Member of Faculty Affairs Committee (September, 2012 to present)

Member of Diversity Committee (September, 2006 to 2009)

Member of Intercollegiate Athletics Committee (September, 2001 to June, 2005)

Advising over forty students as USEM professor (September, 2001 to present)

Ames for Excellence Faculty Mentor (September, 2002 to June, 2007)
Mentor a student receiving the Ames for Excellence Scholarship.

Faculty Mentor (2003/2004), (2008/2009), (2011/2012), (2013/2014)
Mentor a first year faculty member

Member of Ad Hoc Hiring Committee for various SPU Schools (Spring, 2003 to present)

Member of Pre-tenure and Tenure Review Committees for SPU faculty (Spring, 2011 to present)

Faculty Panel Member for SPU Fridays (September, 2002 to present)

Faculty Classroom Participant for SPU Fridays (September, 2001 to present)

Faculty Advisor for New Student Orientation (June, 2002 to present)

Guest Speaker for SPU Women Engineers (January, 2006)

Northwest College (August, 1999 to December, 1999)

Lecturer Mathematics Dept. Taught Introductory Statistics Course, Math 2003.

University of Washington (September, 1996 to June, 1997)

Teaching Experience

Teaching Assistant Statistics Dept. Taught the lab sections for two introductory and one advanced statistics courses, STAT 220 and STAT 310.

Instructor (September 1995 - December 1996)

Speech Communication Dept. Taught five quarters of Public Speaking.

Service to University of Washington

Graduate Student Association Faculty Representative

Speech Communication Dept., University of Washington. Jan. - March, 1993.

Oregon State University (January 1986 - June 1987)

Teaching Assistant Industrial and Manufacturing Engineering Dept. Assisted with various courses: Computer Simulation (Simon), Quality Control, Human Factors. Presented lectures when professor was absent. Taught Human Factors Lab.

3M: Medical Imaging Systems Division White City, Oregon

Instructor (various times from September 1988 to August 1992)

Developed and taught seminars for production crews regarding SPC Unit Cost Management System; Ergonomics/Healthy Work Habits Program; Employee Suggestion System.

Guest Lecturer (March 1992 - August 1992)

Developed half day seminar on innovation in the work place centered on Joel Barker's "Discovering the Future; the Business of Paradigms" video. Presented seminar to 3M employees and various Rogue Valley businesses.

Guest Speaker (March 1990 - May 1990)

Prepared and delivered talk on history and innovative practices of 3M to Rotary Clubs in the Rogue Valley.

Shoreline Community College

Guest Lecturer (February 1995)

Delivered lectures on persuasive speaking.

Compassion International: Christian Child Development Organization

Volunteer Representative (November 1988 - March 1993)

Represented Compassion through presentations at schools and churches. Adapted talk on world poverty to a variety of audiences including elementary schools, youth groups, adult classes and whole church presentations.

Publications

Jabs, L. B. (2014). "No Monkey Destroys his Forest:" A Review of Traditional African Interpersonal Conflict Management. Journal of Global Peace and Conflict, 2(1) (1-24).

Jabs, L. B. (2013). **Book Review of "Corporate discourse"** by Ruth Breeze. Bloomsbury. Choice (March, 2014).

- Jabs, L. B. (2013). **Book Review of “Workplace communication for the 21st century: Tools and strategies that impact the bottom line”**, ed. By Jason S. Wrench. Praeger, 2013. Choice (March, 2013).
- Jabs, L. B. (2013). **Book Review of “Avoiding corporate breakdowns: the nature and extent of managerial responsibility”** by LaRue Hosmer and Patrick J. Barry. Palgrave Macmillan. Choice (November, 2013).
- Jabs, L. B. (2012). **Book Review of “The power of communication: skills to build trust, inspire loyalty, and lead effectively”** by Helio Fred Garcia. F T Press. Choice (December, 2012).
- Jabs, L. B. (2012). **Book Review of “The Handbook of crisis communication”**, ed. by W. Timothy Coombs and Sherry J. Holladay. Wiley-Blackwell, 2012 . Choice (July, 2012).
- Jabs, L. B. (2011). **Book Review of “Sustainability in Karamoja? Rethinking the terms of global sustainability in a crisis region of Africa”** African Affairs; doi: 10.1093/afraf/adr012.
- Jabs, L. B. (2011). **Essay on World Concern** in The Baker Handbook of Denominations and Ministries. Baker Books.
- Jabs, L. B. (2011). **Essay on Servant Partners** in The Baker Handbook of Denominations and Ministries. Baker Books.
- Jabs, L. B. (2010). **“You Can’t Kill a Louse with One Finger”**: A Case Study of **Interpersonal Conflict in Karamoja, Uganda**. Peace and Change, 35(3), 483-501.
- Edwards, M. E. & Jabs, L. B. (2009). **When Safety Culture Backfires: Unintended Consequences of Half-Shared Governance in a High Tech Workplace**. The Social Science Journal, 46(4), 707-723.
- Jabs, L. B. (2009). **Bio-Bibliographical Essay on Lawrence of the Resurrection** in Encyclopedia of Christian Literature. Hendrickson Publishers.
- Jabs, L. B. (2009). **Bio-Bibliographical Essay on Richard J. Foster** in Encyclopedia of Christian Literature. Hendrickson Publishers.
- Jabs, L. B. (2009). **Bio-Bibliographical Essay on John M. Perkins** in Encyclopedia of Christian Literature. Hendrickson Publishers.
- Jabs, L. B. (2007). **Where two elephants meet, the grass suffers: A case study of intractable conflict in Karamoja, Uganda**. American Behavioral Scientist, 50(11), 1498-1519.
- Jabs, L. B. (2005). **Communicative Rules and Organizational Decision Making**. Journal of Business Communication, 42(3), 265-288.

Jabs, L. B. (2005). **Collectivism and conflict: Conflict response styles in Karamoja, Uganda.** International Journal of Conflict Management, 16(4), 354-378.

G. Philipsen, Eric Aoki, Theresa R. Castor, Lisa M. Coutu, Patricia Covarubius, Lorelle Jabs, Melissa Kane, Michella R. Winchatz (1997). **Reading Ella Cara Deloria's Waterlily for Cultured Speech,** Iowa Journal of Communication, 29(1), 31-49.

Presentations

“You can't climb a tree from up: A literature review of traditional African interpersonal conflict management” Presented at the National Communication Association Conference in New Orleans, November, 2011.

“Stylish Speech Day” Presented at the Great Ideas for Teaching Speech (G.I.F.T.S.) session at the National Communication Association Conference in New Orleans, November, 2011.

“You can't kill a louse with one finger: Inter versus intragroup conflict in Karamoja, Uganda.” Presented at the National Communication Association Conference in Chicago, November, 2009.

“Exposing Worldviews through Classroom Simulations” accepted for presentation at the Christians on Diversity in the Academy, March, 2009.

“Reshaping worldviews through cross cultural interaction” Presented at the National Communication Association Conference in Chicago, November, 2007.

“Collectivism and conflict: Conflict response styles in Karamoja, Uganda.” Presented at the National Communication Association Conference in San Antonio, Texas, November, 2006.

“Where two elephants meet, the grass suffers: Intractable conflict in Karamoja, Uganda” Presented at the National Communication Association Conference in Boston, MA, November, 2005.

“Communicative Rules and Organizational Decision Making” Presented at the National Communication Association Conference in Chicago, OH, November, 2004.

“The Ethnography of Communication's Unique Contribution to Organizational Research: The Challenger Disaster and Other Organizational Concerns.” Presented at the National Communication Association Conference in Miami, Florida, November, 2003.

Edwards, Mark Evan and Lorelle Beth Jabs. **“Safety, Symbol, Myth and Shame in a High Tech Workplace.”** Presented by Dr. Edwards at the annual meetings of the

Society for the Advancement of Socio-Economics. Aix-en-Provence, France. June 2003.

“Ethnography of Communication: A Unique Contribution to Organizational Research,” presented at the Speech Communication Association Convention in San Antonio, Texas, November, 1996.

“Karl Weick and Dell Hymes: Approaches to Theorizing,” presented at the Northwest Communication Association Conference in Coeur d'Alene, Idaho, April, 1995.

“Nonverbal Patterning in Couples’ Interactions: Investigating the Tie Between Satisfaction and Adaptation,” co presented with V. Manusov, L. M. Manning, S. L. Hunt, & J. Kerssen-Griep at the Western States Communication Association Conference, February, 1995.

“Engineering and Communication as informed by the work of Karl Weick,” presented at the Organizational Studies Doctoral Student Conference in Seattle, Washington, September, 1994

"Western Apache Ways of Speaking as Uncovered by Keith Basso," presented at the Northwest Communication Association Conference in Coeur d'Alene, Idaho, April, 1993.

Professional Development Activities

Faculty Mini Course: Flipping the Classroom, June, 2013

Faculty Mini Course: Genesis, September, 2010

Faculty Mini Course: Commenting on Students’ Papers: Terms, Strategies, Concepts, June, 2010

Faculty Mini Course: Wesleyan Theology, June, 2010

Educational Technology Workshop: Answers to a Dozen Questions about Blackboard 9, June, 2010

Educational Technology Workshop: Blackboard Grade Center, September, 2009

Educational Technology Workshop: Blackboard 9: What’s New, September, 2009

Educational Technology Workshop: Minimalist approaches to preventing death by PowerPoint, December, 2008

Faculty Mini Course: Teaching and Researching with Multicultural Sensitivity,
September, 2008

Faculty Mini Course: Introduction to Women's Studies, September, 2008

UCOR 1000,2000,3000 June, 2007

Attended one day workshops with other faculty exploring Common Curriculum courses taught by the College of Arts and Sciences at Seattle Pacific University.

USEM Faculty Training June, September, 2007

Participated in workshop to discuss and improve writing assignments in USEM courses.

UFDN 1000,2000,3000 June, 2006

Attended one day workshops with other faculty exploring Common Curriculum courses taught by the Theology Department at Seattle Pacific University.

Reconciler Training Program April, 2003 – February, 2005

The program involved reading, listening to lectures and participating in a hands-on practicum all designed to provide lay Christians with the essential skills to practice Biblical conflict coaching and mediation. I completed the program in February, 2005 and have since initiated conflict resolution and reconciliation among colleagues at Calvary Chapel and elsewhere

International Canadian Summer Institute July 12-24, 2005

This program, developed by the Canadian consulate general of Seattle, is designed to acquaint faculty from American institutions with the history, politics, economic and social systems of Canada. The two-week intensive curriculum involved presentations, activities and tours in Calgary, Banff, Edmonton, Fort McMurry and Lethbridge. This intensive education in Alberta has equipped me with the information needed to provide an accurate perception of Canada where applicable in the courses I teach.

Old Testament taught by Frank Spina June, 2002

Participated in two week intensive course studying the Old Testament with other faculty under the direction of Frank Spina.

Christian Ministry Experience

InterVarsity Christian Fellowship University of Washington, Seattle, Washington
Graduate Student Campus Staff Minister (September, 1998 to June, 2000)

Led the Graduate Student Chapter of Intervarsity: Trained new student leaders, disciplined students, planned and led large group meetings, retreats and events, led Bible studies.

Volunteer Graduate Student Campus Staff Minister (September, 1995 to June, 1997)

Led the Intervarsity Grad Student Fellowship through leading worship and scripture study, planning retreats and events, and discipling students.

Engineering Experience

Qual-CI: Duvall, Washington

Consultant for cover letter and brochure design (February, 2003)

AIM Aviation: Renton, Washington

Industrial Engineer (September 1997 to August 2000, part time)

Analyzed flow of information and materials throughout company for process improvement. Developed Access database for timecard management. Developed procedures manual for engineering department. Assisted with stress analysis, flammability and substantiation reports, installation instructions and FAA certification.

3M: Medical Imaging Systems Division: White City, Oregon

Product Engineer (March 1992 to August 1992)

Responsible for production of product from raw materials to finished goods. Addressed quality concerns. Managed trouble shooting during production runs. Developed and delivered product reviews for management.

Advanced Process Engineer (September 1988 to February 1992)

Addressed productivity concerns in various plant areas; identified and remedied ergonomic concerns; developed and implemented SPC unit cost management system. Prepared and delivered technical presentations to all levels of management; developed and taught training courses for production crews.

Oregon Dept. of Transportation: Motor Vehicles Division

Field Office Facilities Project (June 1987 - September 1987)

Utilized work sampling and customer survey techniques to analyze and improve customer service; designed work station and provided operational recommendations.

Oregon State University: Industrial and Manufacturing Engineering Dept.

Research Assistant (September 1987 - August 1988)

Assisted professor with work on DOT Grant concerning ergonomic hazards faced by bus drivers. Collected and analyzed data, developed recommendations, prepared proposals and reports.

Service Activities

Sanctuary November, 2009 – present.

Greeter, Projector volunteer, Hospitality team, Sabbatical team, Church planting task force, etc.

Oral Interpretation of James August, 2002 – present

Orally interpreted the book of James for various audiences including church congregations, small group Bible studies, classes etc.

Oral Interpretation of Philippians July, 2003 – present

Orally interpreted the book of Philippians for various audiences.

Calvary Chapel February, 2002 – 2008

Elder Board Member.

Calvary Chapel September, 1994 – 2009.

Worship team, Bible Study Leader, Prayer Team, Greeter, Sunday School Teacher, Nursery Worker, Coffee Hour Server, etc.

New Horizons Outreach Ministries January, 1998 – August, 2003.

Outreach to Seattle street youth – volunteer twice a month in Self-Care Center

Volunteer Representative for Compassion International

November, 1988 - March 1993

Volunteer Usher for Taproot Theatre

September, 2007 - December, 2010

Volunteer Usher for the Paramount and Moore Theatres

June, 2006 - December, 2010

Volunteer Usher for the 5th Avenue Theatre

October, 2009 – December, 2010

Help a Teen Succeed (HATS) Program: Cooperative program between businesses and schools; served as mentor for an at risk teenager. September 1989 - August 1992

Visiting Wizards Program: Presented cryogenics programs to elementary school children to help develop an interest in science. January 1991 - August 1992

National Engineering Week Presenter: Cooperative program through 3M; talked with juniors and seniors in high school to encourage careers in engineering and the sciences.

Overseas Service Activities

Christian Veterinary Missions, Johannesburg, South Africa to Karamoja, Uganda
(July-August, 2006) Assisted CVM missionary, Dr. Val Shean, to transport vehicle from South Africa to Uganda. In Uganda, continued work with Bokora Zonal Integrated Development Project (BOZIDEP).

Christian Veterinary Missions, Karamoja, Uganda (July, August, 2004)
Worked with Bokora Zonal Integrated Development Project (BOZIDEP) to conduct studies in interpersonal and intergroup conflict.

Christian Veterinary Missions, Mondelkiri, Cambodia (June, July, 2004)
Assist with spiritual leadership for short term mission team of veterinarian students.

Lotus Buds Children's Home, Columbo, Sri Lanka (July-August, 2001)
Played with and mentored children, assisted with office and outreach work.

Christian Veterinary Missions, Soroti, Uganda (July-August, 1999)
Supported, encouraged and, where possible, assisted long time missionary friend.

English Language Institute, Bishkek, Kyrgyzstan (July-August, 1995)
Taught English to gov't and business leaders, pursued friendships and shared Christ.

Compassion International, Quito, Ecuador (March, 1991)
Visited children and their parents, encouraged and, where possible, assisted with their work.

Awards

Recipient of Vigfusson Graduate Fellowship for Doctoral Research
(prestigious three year award sponsored by the Vigfusson family)
Certified Toastmaster Award (CTM awarded February 1990)
Alpha Pi Mu (Industrial Engineering Honorary)
Phi Kappa Phi (Honor Society)