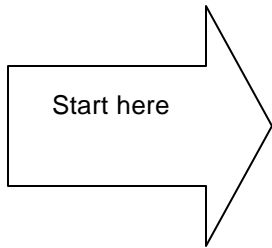




Diagnostic Help HOW SHOULD YOU DEAL WITH YOUR COMPLAINT?



Do you feel you are in immediate danger?

YES

Call Campus Security at 281 2911 or talk to your PA or RLC right away!

NO

Is the complaint related to a grade or other academic issue but without racial, age, disability, or sexual overtones?

YES

Consult the Academic processes in the undergraduate catalog. Please note that this area comes under purview of the academic departments and deans, not the Office of Student Life.

Are you uncertain whether harassment and/or discrimination may be involved?

YES

*Review the definitions provided in our policies and procedures (visit Student Life website at <http://www.spu.edu/depts/studentlife/>) or, get in touch with Office of Student Life, RLC, or other university official to discuss your complaint**

NO

NO

I want to resolve a situation but am sure it isn't harassment

No, I believe my complaint deals with harassment or discrimination

****please note that if the university official feels that a harassment or discrimination investigation is warranted, SPU may initiate an investigation even if you do not request it. This is to comply with federal law as well as our own policy standards***

Go to next page

I want to resolve a situation but am sure it isn't harassment

Resources on campus can assist you in resolving difficulties. Please talk to your RLC or contact the Office of Student Life for referrals

No, I believe my complaint deals with harassment or discrimination

SPU takes all such complaints very seriously and will provide you assistance in coming to a resolution. Contact the Dean's Office in OSL (206 281 2481). Please remember that if the university investigator feels this must be looked at as a potential violation of federal laws, we must initiate a formal investigation.



Learn to do right; seek justice- Isaiah 1:17

