

# Joey A. Collins, Psy.D.

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## Education

2001 Biola University, La Mirada, CA

**Psy.D. Clinical Psychology**

1998 Biola University, La Mirada, CA

**M.A. Clinical Psychology**

1996 Western Washington University, Bellingham, WA

**M.S. General Psychology**

1989 Western Washington University, Bellingham, WA

**B.A. Industrial and Organizational Psychology**

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## Professional Experience

**2005 – Current Seattle Pacific University  
Seattle, Washington**

*Assistant Professor of Industrial - Organizational Psychology*

**Specialty:** Organization Development & Executive Coaching

**Areas of Scholarship:** Executive Coaching

**Areas of Teaching:** Teach doctoral and masters classes in organization development, leadership and team development. Provide ongoing advising to doctoral and masters students. Manage research program in executive coaching.

**2004 – Current Maritz- GM SFE Process  
Southfield, Michigan**

*Process Facilitator / OD Consultant*

Serve as internal process facilitator and organization development consultant, providing executive-level and team consultation on leading change, participative/team management, conflict resolution, quality improvement, and customer service.

**2004 – Current Collins Alliance  
Mill Creek, Washington**

*Principal*

Assist organizations in improving their processes and enhancing their outcomes through consultation in assessment, effective action planning and change implementation.

- Specialize in engagement assessment, design and implementation of change and learning processes in organizations.

- Perform customized 360-degree assessments, and personal development through training and executive coaching.

**2003 – 2004 Highland Therapeutic Consultants, PLLC  
Fort Thomas, Kentucky**

*Senior Staff Psychologist*

Provided individual, family and couples therapy to clients from a variety of theoretical orientations including long term and time limited psychodynamic, cognitive behavioral and family systems. Additional responsibilities include disability, personality and learning disability assessments.

**2001 – 2003 Veterans Health Care Administration  
National Center for Organization Development  
Cincinnati, Ohio**

*Post – Doctoral Fellow*

Fellowship in Organizational Development.

- Conducted leadership and system wide assessments.
- Provided process consultation, coaching, retreat, and meeting facilitation, conflict resolution, and team building.
- Proficient in the use of standardized workplace assessments as well as traditional psychological assessment instruments.
- Participated local and national strategic planning, succession planning and leadership development.

**2000 – 2001 Jerry L. Pettis V.A. Medical Center  
Loma Linda, California**

*Psychology Intern*

Received a broad-based experience working with a varied patient population in a teaching medical center.

- Administered mental health evaluations.
- Evaluated functional deficits through neuropsychological batteries.
- Provided consultation to interdisciplinary teams.
- Performed brief (problem-oriented) individual and conjoint psychotherapy.
- Facilitated multiple groups including, Anger Management, Depression and Stress management, Loss Adjustment, Relapse Recovery, and developed a Couples Communication Workshop.

**1997 – 2000 Biola Counseling Center  
Biola University, La Mirada, California**

*Staff therapist*

Provided individual, family and couples therapy to university and community clients from a variety of theoretical orientations including long term and time limited psychodynamic, cognitive behavioral and family systems. Additional responsibilities included personality and learning disability assessment, and on-call obligations.

## Research Papers & Presentations

Joey A. Collins, Psy.D.

All Employee Survey to Action – Linkages to Business Outcomes, Smith Gardens Corporate Office, Bellingham WA, 2010.

Leading Self and Managing Others, Dave Smith Motors, Kellogg, ID, 2010.

Introduction Executive Coach, Seattle Pacific University, Seattle, WA 2010.

Collins, J., Daryani, R. & Molvik, D. eCoaching: Intuitive and Counterintuitive Learning's from Practice. *Status*: Manuscript in preparation. *Description*: Concept paper based on personal eCoaching experiences.

Managing for Learning and Performance Series – Managing Your Greatest Resource, Appleway Automation, Spokane, WA 2010.

Diagnosis the Customer and then Fix the Car. Path to Customer Loyalty, SFE GM Dealerships, WA, 2010

Engaged to Perform - Linking Survey Feedback to Organization Development, Smith Gardens; Bellingham and Marysville, WA, Watsonville, CA and Aurora, OR, 2010.

Increasing Service Effectiveness using Digital Assessment Tools: Repeat and Repair = Customer Defection. Presentation to General Motors Facilitators, Facilitator Learning Conference, Detroit MI, 2010.

Pathway to Engagement: Creating a Culture of High Performance. Smith Gardens 2010 Applied Corporate Initiatives Program. Bellingham, WA.

Follow The Leader: Manager Development on the Factory Floor. Pacific Plug and Liner Management Development Series, Watsonville, CA, 2009.

From Brick and Mortar to Click and Order: Engaging Consumers in the Digital Market Place. Presentations to General Motors Dealership Management teams in San Jose, Fresno, and Bakersfield, CA, 2009.

Consulting with Ethics, Gonzaga University, Spokane, WA, 2009.

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Getting the Most with and From You Teams. General Motors Service Club, Shoreline Community College, Shoreline, WA, 2008.

Standards for Excellence Executive Development Seminar, Kellogg School of Management, Northwest University, 2008

Managing with EQ, George Gee Automotive Group, Liberty Lake, WA, 2008.

Marketing for Customer Retention, General Motors Leadership Summit, Los Angeles, CA, & Seattle, WA, 2008.

Veterans Affairs Health Care Leadership Institute  
Served as faculty and executive coach in Veterans Health Care Administration's leadership development program. San Diego, CA, and Orlando, FL, 2003.

Introduction to Organization Development Seminar  
Co-facilitated seminar at Xavier University to graduate psychology students. Cincinnati, OH, 2002 & 2003.

Improving the Organization through Workplace Assessment and Leadership Development  
Served as faculty and presenter for VA New Medical Center Director Training Conference; Leading the People. San Antonio, TX, 2001

Effective Conflict Resolution: Cues and Implications for Managers from Conflict Research  
Doctoral Research Paper, Rosemead School of Psychology, Biola University, 2001. Publication available through Education Resource Information Center (ERIC), U.S. Department of Education.

The Influence of Moral Orientation on Conflict-Resolution Style Preference at Work and at Home  
Poster presentation at the Western Psychological Association Annual Spring Convention. Irvine, CA, 1999.

The Influence of Moral Orientation on Conflict-Resolution Style Preference at Work and at Home  
Master's Thesis; Western Washington University, Bellingham, WA, 1996.

Careers in Psychology  
*University of Washington Psychology Department*  
Panel presentation to undergraduate and graduate students interested in "Careers in Psychology." Seattle, WA, 1996.

Communication Seminars  
*Western Washington University*  
Presented seminars designed to assist school administrators in developing skills for effective leadership and conflict management. Bellingham, WA, 1995.

Career Management Seminar  
*Seattle Career, Job and Education Expo*

**Joey A. Collins, Psy.D.**

Workshop presentations designed to introduce workplace trends and their meaning to the work force. Seattle, WA, 1994 & 1995.

Conflict and Communication Seminars

*Presented to over 5000 high school students and faculty throughout Northwest.*

Provided seminars on behalf of BCTI, which explored sources and perceptions of conflict and the resolution styles often used to resolve conflict, 1992 - 1995.

Creating Synergy with Diversity

*Nathan Hale High School, Seattle Washington*

Keynote Presentation to faculty and staff. Seattle, WA, 1994.

Transitioning from the Military to Private Sector Employment

*Transition Assistance Program, Fort Lewis, United States Army*

Presented seminars to military personnel exiting the service, Tacoma, WA, 1992-94.

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**Professional Seminars**

Cincinnati Gestalt Institute

Training in theory and application of Gestalt theory for use with individuals and groups. (122 ECU hours) 2003-2004 Cincinnati, OH

Applying Group Dynamic Theory to Organizations

UCLA Center for the Study of Organizational and Group Dynamics. 2000 Fall Conference (16 hours). Los Angeles, CA.

The Dynamics of Groups and Organizations

Group Relations Conference and Role Analysis

UCLA Center for the Study of Organizational and Group Dynamics 2000 Spring Conference (50 hours). Los Angeles, CA.

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**Grants**

Recipient of a 1996 City of Seattle Neighborhood Matching Grant for combining school and community resources to enhance community relations and beautify schools.

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**Professional Affiliations**

American Psychological Association  
American Psychological Association Division 13  
Mediate Tech Inc., Certified Mediator