

# Guest Relations Internship

## Seattle's Union Gospel Mission – Men's Shelter

As part of a new initiative at our Men's Shelter, Seattle's Union Gospel Mission is looking to fill 3-4 intern positions during each quarter. These internships will be under our newly formed Guest Relations Department, total 100 hours of volunteer time, and fulfill the requirements for university credit.

### Qualifications:

- Skilled in building relationships, managing conflict
- Spiritual maturity
- Ability to demonstrate patience, kindness, respect, and empathy
- Academic focus in theology and/or ministry
- Passion for serving the poor

Over their 10 weeks of service, interns will become progressively more involved in the life of our community. During the first week, interns will undergo our standard volunteer training to learn about our model of ministry, the theory behind our practice, and the services offered both by UGM and by other organizations in Seattle. Interns will also spend a day volunteering in our Welcome Center to learn more about the rules and structure of life at the men's shelter.

During the second and third weeks, interns will spend time in closer quarters with our guests in the community room, getting to know our guests, helping out with weekly programming like art, games, and bingo. This time should be more about "going deep" than "spreading out"—interns should concentrate on building a few friendships rather than getting to know everyone.

During the fourth through ninth weeks, interns will plan and lead either a weekly Bible study or a weekly devotion during our evening chapel. This is a chance to apply their learning to a particularly challenging context. The remainder of the time should be spent continuing to build friendships with our guests.

In the final week, interns will put on a major event that will serve as the "final project" of their time with us. The event should utilize the interns' own resources, passions, and talents in a creative way to strengthen the life of our community. The possibilities are endless here—creative risk-taking is encouraged!

Interns will also meet regularly (every other week) with a staff mentor to discuss their experiences, solve problems, and mutually encourage one another. We also ask that students make a copy of any papers or projects they produce for their professors for us to have on file—we want and need their insights and ideas for our continuing ministry to Seattle's homeless community!

For more information about how to apply for this internship, please contact Mike Zosel at [mzosel@ugm.org](mailto:mzosel@ugm.org).