

**SEATTLE PACIFIC UNIVERSITY**  
**WASHINGTON DENTAL SERVICE, A DELTA DENTAL PLAN**  
**DELTA PREMIER**  
**PROGRAM #00333**

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## **ACCESSING CARE**

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### **Washington Dental Service**

Washington Dental Service is a member of the Delta Dental Plans Association. We are the largest dental insurance company in the state, covering more than 1.9 million people. Nine out of 10 (more than 3,000) of the licensed practicing dentists in Washington state are part of the Washington Dental Service DeltaPremier member dentist network.

### **How To Use Your DeltaPremier Program**

You may select any licensed dentist. Until you receive your identification cards, tell your dentist you are covered by a Washington Dental Service dental program and give him or her your Social Security number, the program name and your program number. You can quickly find a member dentist in your area by accessing our online dental directory, located at Washington Dental Service's Internet Web site at [www.DeltaDentalWA.com](http://www.DeltaDentalWA.com).

### **Washington Dental Service Member Dentists**

If your dentist is a Washington Dental Service member dentist, he or she will submit claims directly to Washington Dental Service. Payment will be based on your dentist's pre-approved fees with us and it will be sent directly to your dentist. You will be responsible only for stated coinsurance amounts.

### **Nonmember Dentists In Washington State**

If you choose to see a dentist who is not a member of Washington Dental Service, you are responsible for submitting claims to Washington Dental Service. Claim payments will be based upon actual charges or the Washington Dental Service allowable fee for nonmember dentists, whichever is less. You are responsible for making payment to your dentist. Payment for enrollees seeing nonmember dentists will be issued on a copayee basis to the subscriber and dentist.

### **Out-of-State Dentists**

If you receive dental treatment from a dentist outside of Washington state, you will be responsible for paying the dentist's bill and submitting the claim to Washington Dental Service for reimbursement. Payment will be based on the dentist's charge or the amount that would have been payable if treatment was provided by a DeltaPremier member dentist, whichever is less. If the dentist is a member of his or her state Delta Dental Plan, payment will be based on the dentist's filed fees with that state.

### **Predetermination of Benefits (Estimate of Benefits)**

If your dental care will be extensive, you may ask your dentist to complete and submit a request for an estimate, sometimes called a "predetermination of benefits." This will allow you to know in advance exactly what procedures are covered, the amount Washington Dental Service will pay toward the treatment and your financial responsibility.