

## **Discrimination Grievance Procedures**

### **Internal Complaints:**

Students who feel they have been discriminated against because of a disability or perceived disability should refer to the SPU nondiscrimination policy at <http://www.spu.edu/depts/studentlife/grievanceprocedures.asp>. This policy outlines the University's nondiscrimination policy as well as internal grievance procedures if a student suspects discrimination.

### **External (OCR) Complaints:**

Students are encouraged to follow the internal grievance procedure in an attempt to resolve complaints. However, students can file a grievance with the Office of Civil Rights (OCR) at any time. Ordinarily, the time limit for filing a complaint with OCR is 180 days from the time the incident occurred. Information on how to contact OCR is on the resource list in the appendix.