



Seeking a Rewarding Challenging Career?

The Department of Veterans Affairs Seattle Regional Office
is looking for people who want to make a difference.

Join our team as a

Veterans Service Representative

Competitive Salaries

Excellent Benefits

Fast-Track Promotion

Flexible Schedules

Positions will be located in Seattle, WA initially for training purposes.
Upon completion of training period, duty location may be in
Seattle, Auburn, Tacoma, or Bremerton, WA.

For more information, please send your resume to
seavaresume@vba.va.gov
with subject line "VSR Position"

Come Join the VA "Putting Veterans First"



Veterans Benefits Administration

U.S. Department of Veterans Affairs

A career with the Veterans Benefits Administration will provide you with meaningful and challenging assignments right away, and the opportunity to have real impact in the delivery of services to veterans. As a [Veterans Service Representative](#) you can quickly make important contributions. Combine this with a highly competitive salary, excellent benefits, a leading edge work environment, nationwide locations, and unrivaled training opportunities and you have the makings of a great career start.

[Challenging Assignments](#)

As a Veterans Service Representative you will be a decision-maker, playing a pivotal role in fulfilling America's commitment to those who have stood in harm's way to defend the freedoms we cherish. Your decision-making responsibilities will involve learning and applying laws that provide the most comprehensive package of benefits and services to veterans and their survivors in the world. Those decisions directly translate to a claimant's access to disability payments, education, and vocational rehabilitation opportunities. In addition, your decisions impact on the health care and financial assistance for surviving spouses and children.

[Quality of Work Life](#)

At the VBA, we realize that you have a life beyond your job. So we have instituted a number of progressive policies for our employees, including flexible work hours, liberal vacation and sick leave policies and paid holidays.

[Compensation](#)

Entry-level Veterans Service Representatives will generally begin at a salary of \$41,390 per year. After two years, your projected annual salary is likely to be at or greater than \$55,754. These salaries are based on a normal 40-hour workweek; any overtime required is compensated. Promotions and salary increases typically occur on an annual basis, so that you can rapidly advance in both salary and responsibility.

[Benefits](#)

The VBA also offers an outstanding benefits package that includes paid vacation and sick days, substantial health benefits, life insurance, and retirement plan. Additionally, we offer a subsidy to assist with commuting costs for employees utilizing public transportation or vanpools. There are 10 paid Federal holidays and you immediately begin to accrue paid vacation and sick leave. Depending upon your length of service, you earn 13 to 26 days of paid annual vacation per year and 13 sick days per year. The Government's three-tiered retirement plan (Social Security, including Medicare; a Basic Benefit Plan; and a Thrift Savings Plan, similar to 401(K) plans in the private sector) offers excellent benefits financed through payroll deductions and employer's contributions. The Thrift Savings Plan is a tax-deferred retirement savings and investment system. The government makes a basic contribution to your account and partially matches your contributions (up to 5%).

[Training](#)

The VBA recognizes the importance of a personal and organizational commitment to continuous learning and the benefit it provides to both veteran clients and you as an employee. We will provide a comprehensive training and development program that will begin the day you start your career and continue throughout your service with us.



UNITED STATES
DEPARTMENT OF VETERANS AFFAIRS

Seeking a New Career?

Apply your knowledge and skills to serving our nation's veterans
as a **Rating Veterans Service Representative (RVSR)**

We are looking for individuals who have the ability to analyze complex **medical or legal** claims. Qualifying experience may include:

- attorneys or nurses who handle medical malpractice and personal injury;
- registered nurses who assess medical claims of illness/injury, perform utilization reviews, or participate in quality assurance activities;
- occupations in insurance industry, disability programs, or other federal agencies making determinations on claims for benefits.
- Respiratory therapists, occupational therapists, physical therapists and mental health care workers may also have the specialized experience required for this position.

Positions will be located in Seattle, WA initially for training purposes. Upon completion of training period, duty location may be in Seattle, Auburn, Tacoma, or Bremerton, WA.

For more info, please send your resume to
seavaresume@vba.va.gov
with the subject line: "RVSR Position."

Come Join the VA "Putting Veterans First"



Veterans Benefits Administration

U.S. Department of Veterans Affairs

A career with the Veterans Benefits Administration will provide you with meaningful and challenging assignments right away, and the opportunity to have real impact in the delivery of services to veterans. As a [Rating Veterans Service Representative](#) you can quickly make important contributions. Combine this with a highly competitive salary, excellent benefits, a leading edge work environment, nationwide locations, and unrivaled training opportunities and you have the makings of a great career start.

Challenging Assignments

As a Rating Veterans Service Representative you will be a decision-maker, playing a pivotal role in fulfilling America's commitment to those who have stood in harm's way to defend the freedoms we cherish. Your decision-making responsibilities will involve learning and applying laws that provide the most comprehensive package of benefits and services to veterans and their survivors in the world. Those decisions directly translate to a claimant's access to disability payments, education, and vocational rehabilitation opportunities. In addition, your decisions impact on the health care and financial assistance for surviving spouses and children.

Quality of Work Life

At the VBA, we realize that you have a life beyond your job. So we have instituted a number of progressive policies for our employees, including flexible work hours, liberal vacation and sick leave policies, paid holidays and the ability to work at home in some instances.

Compensation

Rating Veterans Service Representatives will generally begin at a salary of \$50,628 per year. After three years, your projected annual salary is likely to be at or greater than \$73,420. These salaries are based on a normal 40-hour workweek; any overtime required is compensated. Promotions and salary increases typically occur on an annual basis, so that you can rapidly advance in both salary and responsibility.

Benefits

The VBA also offers an outstanding benefits package that includes paid vacation and sick days, substantial health benefits, life insurance, and retirement plan. Additionally, we offer a subsidy to assist with commuting costs if utilizing public transportation or vanpools. There are 10 paid Federal holidays and you immediately begin to accrue paid vacation and sick leave. Depending upon your length of service, you earn 13 to 26 days of paid annual vacation per year and 13 sick days per year. The Government's three-tiered retirement plan (Social Security, including Medicare; a Basic Benefit Plan; and a Thrift Savings Plan, similar to 401(K) plans in the private sector) offers excellent benefits financed through payroll deductions and employer's contributions. The Thrift Savings Plan is a tax-deferred retirement savings and investment system. The government makes a basic contribution to your account and partially matches your contributions (up to 5%).

Training

The VBA recognizes the importance of a personal and organizational commitment to continuous learning and the benefit it provides to both veteran clients and you as an employee. We will provide a comprehensive training and development program that will begin the day you start your career and continue throughout your service with us.



**VETERANS BENEFITS ADMINISTRATION
SEATTLE REGIONAL OFFICE, VETERANS SERVICE CENTER
STUDENT CAREER EXPERIENCE PROGRAM OPPORTUNITY**

This is an internship program which may lead to a permanent career position. The Department of Veterans Affairs will provide training and developmental experience through part-time employment leading to a career position upon graduation.

POSITION: Claims Assistant
Student Trainee
GS-999-4/5/6 (depending on experience)
Promotion potential to GS-6

LOCATION: Seattle Regional Office
Veterans Service Center
915 Second Avenue
Seattle, WA 98174

STARTING SALARY RANGE (DOQ):
GS-4 \$14.31/hr (\$29,865 per annum FT)
GS-5 \$16.01/hr (\$33,414 per annum FT)
GS-6 \$17.84/hr (\$37,246 per annum FT)

DUTIES:
As a student trainee, learns about the mission of the Department of Veterans Affairs and the functions of the Veterans Service Center. This position works as a member of a program support claims processing team that assists and supports the Service Center's claims processing activities.

ELIGIBILITY REQUIREMENTS:
Must be a degree-seeking student currently enrolled in a college or university. **The student must be taking at least half-time (as defined by the college/university) academic course load and maintain a 3.0 or greater GPA.** Generally, this is a 20-hour per week position; the student's work schedule may not interfere with his/her academic schedule. **Students must be a U.S. citizen in order to participate in this program with this agency.**

BENEFITS:
Benefits such as health insurance, life insurance, sick and annual leave and participation in the government's 401K program are available.

NON-COMPETITIVE PERMANENT EMPLOYMENT:
Students on Student Career Experience Program appointments may be non-competitively converted to a permanent Federal appointment when they have: a) completed the course requirements for a degree within the preceding 120 days; b) completed at least 640 hours of career-related work before or concurrently with completing the course requirements; and c) met the qualification standards for the targeted position.

To apply, please e-mail your resume, with the subject line "SCEP Position," to: seavaresume@vba.va.gov
For questions concerning this announcement, please contact the Department of Veterans Affairs, Human Resource Center at (206) 220-6125.